



“AcuVigil identifies the problem before I know I have a problem”

PHIL WUEST
Pic-N-Pac Convenience Stores

The AcuVigil™ Dashboard

CLOUD-MANAGED NETWORK VISIBILITY • APP CATALOG

Multi-site retail & restaurant IT teams have to split their focus between meeting a variety of technology requirements and keeping every store's network and connected devices up and running. Truck rolls and site visits to repair store technology take time and money.

The AcuVigil dashboard's simple UI is designed for busy IT teams. One look at the dashboard and network issues are easily prioritized with a color-coded hierarchy. Click on the troubled site to diagnose issues down to the device, connection, and even the cable.

- Comprehensive **visibility to manage your entire network** from a single screen.
- Manage **user permissions and create site groups** to assign to staff for monitoring specific locations.
- Generate **support tickets** for issues, updates, and escalations.
- Get network and Merchant Gateway **status reports**, as well as IoT device history, broadband status, and **custom reports**.
- Set email and text **alerts & notifications** for WAN-failover, broadband status, and other network monitoring alerts.
- AcuLink™ **PCI-compliant remote access** for secure 3rd party connections to your POS.



Benefits



MANAGE MORE WITH LESS

Save your team valuable time when you quickly view the status of your entire network from HQ and prevent truck rolls & site visits



INCREASE UPTIME

Prevent revenue loss by proactively identifying and resolving network, POS, or other device outages and issues before they impact sales



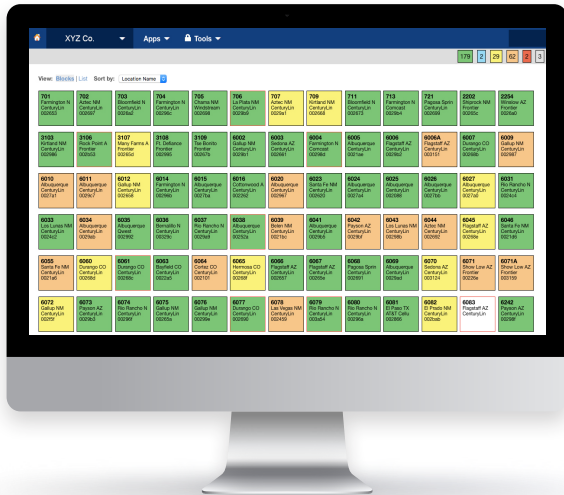
IMPROVE EFFICIENCY

Save time and focus on generating revenue by efficiently managing your network, from connectivity to on-site devices and other business systems

Your Entire Network From A Single Screen

Visible 24/7/365 to both your IT staff and to the Acumera Network Operations Center (NOC), the AcuVigil Dashboard displays real-time network status.

- See the uptime and status history of any site at any time
- See the status of every location at a glance
- Drill down to every registered device at a specific store
- Monitor and troubleshoot your POS system, refrigeration temps, security system, and more
- C-stores can track fuel levels in real time, and add alarms and notifications to manage inventory



For More Information
Contact Us
512.687.7410
sales@acumera.net

About Us

Acumera provides managed security and network visibility for the payment systems and operations of multi-site retail and restaurant businesses. Our clients focus on growing their business by using Acumera's services, remote systems visibility, strong data security, and simplified compliance services. Since 2002, Acumera has been a trusted network partner for thousands of networks.

acumera.net

Manage More with Apps

The typical multi-site retailer manages an average of 25-100 Internet-enabled devices and systems. The AcuVigil Dashboard makes it easy to monitor connected devices.

Want to connect other store systems for monitoring and troubleshooting? Our app catalog provides secure connections to other in-store systems:



- Connect your point-of-sale and payment gateway to your payment processor
- Connect to major loyalty systems including Zipline, InComm, FIS, and P97 Mobile Payments
- Securely access PDI Enterprise and other accounting systems, time and attendance tracking, inventory, and daily sales
- Automatic Tank Gauge (ATG) monitoring
- Back-office PC connections
- Security cameras & DVR systems
- VPN tunnels (data encryption) to safeguard information
- Internal & external scans, web filtering, logging, and other PCI tools
- Ask us to add connections to any IP-enabled device



3307 Northland Dr. Suite 170, Austin, TX 78731